



## **RERA Website:**

### **Online Privacy Policy**

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#### **1. Online Privacy Policy**

RERA has created this Online privacy policy in order to demonstrate and communicate its commitment to conducting business in accordance with the highest legal and ethical standards and appropriate internal controls. This online privacy policy applies only to information collected through RERA's website and not to information collected offline.

#### **2. Information Collected by RERA**

RERA collects various information through its website. The information practices for RERA's website are set forth below:

- a) RERA does not collect, store, or use information obtained through its website, except as described below.
- b) RERA collects information from a person when that person registers on the website, responds to a survey or fills out a form.
- c) RERA may automatically collect and store information about that persons Internet connection when he/she visits RERA's web site. This information includes the following:
  - (i) the date and time that RERA's website has been accessed;
  - (ii) the pages that were visited;
  - (iii) if linked to RERA's website from another website, the address of that website;
  - (iv) the type of browser used to access RERA's website;
  - (v) the IP (Internet Protocol) address (an IP address is a number that is automatically assigned to one's computer whenever he is surfing to access the RERA's website); and
  - (vi) the action that a User tried to perform (for example, download a document) and whether or not they did so successfully.

#### **3. Information Collected and Stored by RERA When User Gives Feedback**

If a User chooses to give RERA feedback on the website via electronic mail (or if a User requests additional information from RERA), the User will be asked for his or her name and address and will have the option of providing other information, such as the User's profession. If a User sends information to RERA, RERA will consider that to be User consent for RERA to use the information collected from the message consistent with this policy.

If a User provides their name and other information, RERA will maintain the information to process the User's request or inquiry. RERA Secretariat will see the information in the course of their official

duties. In limited circumstances, such as requests from the institutions authorized by law including courts of law or pursuant to a court order, RERA may be required by law to disclose information that is submitted by the User. If the User wishes to remove his/her name and related information from the RERA database, RERA will promptly take action to comply with the User's written request for removal.

#### **4. Use of Information by RERA**

RERA uses the information that is collected automatically and the additional information that the User may provide to measure the volume of requests for specific website pages, to improve the website, and to be responsive to User needs and inquiries. RERA may use the IP address information to monitor unusually heavy activity from a single address.

Although questions, comments, and other communications that RERA receives generally are not retained as permanent records, please note that it is possible that any mail, electronic or paper that RERA receives could become part of the permanent record of RERA, if the mail is part of materials that are scheduled for permanent retention.

#### **5. Protection of Users Information**

RERA is committed to maintaining the privacy of Users' personal information despite the fact that no method of transmission over the Internet, or method of electronic storage is 100% secure. The technology deployed uses a secure server where all supplied sensitive information is transmitted via Secure Socket Layer (SSL) technology and stored in a database only accessible by those authorized with special access rights to such systems, and who are also required to keep the information confidential in terms of service level agreements.

While we strive to use commercially acceptable means to protect Users personal information, we cannot guarantee its absolute security.

#### **6. Disclosure of Information to Third Parties**

RERA does not sell, trade, or otherwise transfer to third parties personally identifiable information. This does not include trusted third parties who assist the RERA Secretariat in operating its website, conducting its business, or providing services to RERA, provided that those third parties are under legal obligation to keep this information confidential. RERA may also release a User's information when it believes that release is appropriate to comply with the law or court order, enforce RERA's website policies, or protect RERA's or others' rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

#### **7. Third party links**

Occasionally, RERA may include or offer Third-Party products or services on its website and may link these to Third-Party websites. These Third-Party websites have separate and independent privacy policies. RERA has no responsibility or liability for the content and activities of Third-Party linked websites. Nonetheless, RERA seeks to protect the integrity of its website and welcomes any feedback about these sites.

## **8. Cookie Policy**

Once a User agrees to allow the RERA website to use cookies, the User also agrees to use the data it collects regarding User online behavior (analyze web traffic, web pages User spend the most time on, and frequently visited websites). The data collected by using cookies is used to customize the RERA website to Users' needs. After RERA uses the data for statistical analysis, the data is completely removed from RERA systems.

Please note that cookies don't allow RERA to gain control of a User's computer in any way. They are used strictly to monitor which pages a User finds useful and which not so that RERA can provide a better experience for the User.

If a User wants to disable cookies, the User can do it by accessing the settings of their internet browser.

## **9. Users Consent**

By using the RERA's website, Users consent to RERA's Online Privacy Policy.

## **10. Changes to the Online Privacy Policy**

RERA reserves the right to amend this online privacy policy at any time. All amendments to this policy will be posted on RERA's website.